

CERTIFICATE OF MAILING

I hereby certify that this paper, together with all enclosures identified herein, are being deposited with the United States Postal Service as first class mail, addressed to the Commissioner for Patents, P.O. Box 1450, Alexandria, Virginia 22313-1450, on the date indicated below.

December 18, 2003

Date

Jacki R. Buckley

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicants

Craig J. Simonds et al.

Appln. No.

10/696,692 (unofficial)

Filing Date

October 29, 2003 (unofficial)

For

CONTEXT-BASED SERVICE DELIVERY SYSTEM AND METHOD

Commissioner for Patents P.O. Box 1450 Alexandria, Virginia 22313-1450

Dear Sir:

<u>UNDER 37 CFR §1.97(b)</u>

Pursuant to 37 CFR §§1.56 and 1.97(b), Applicants bring to the attention of the Examiner the document listed on the attached Form PTO-1449. This Information Disclosure Statement is being filed within three months of the filing date of the above-referenced application.

A copy of the listed non-patent literature is attached. Applicants respectfully request that the Examiner consider the listed document and evidence that consideration by making appropriate notations on the attached form.

This submission does not represent that a search has been made or that no better art exists and does not constitute an admission that the listed document is material or constitutes "prior art." If it should be determined that the listed document does not constitute "prior art" under United States law, Applicants reserve the right to present to the Office the relevant facts and law regarding the appropriate status of such document.

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Applicants further reserve the right to take appropriate action to establish the patentability of the disclosed invention over the listed document, should the document be applied against the claims of the present application.

If there is any fee due in connection with the filing of this Statement, please charge the fee to our Deposit Account No. 16-2463.

Respectfully submitted,

CRAIG J. SIMONDS ET AL.

By: Price, Heneveld, Cooper, DeWitt & Litton, LLP

December 18, 2003

Date

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EXAMINER: Initial if citation considered, whether or not citation is in conformance with MPEP 609; Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant.

(Form PTO-1449 [6-4])